

Work Management

TO LEARN MORE OR SCHEDULE A DEMO PLEASE CONTACT US TODAY

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Work Management Module

The Work Management module within EpochField is a, map-centric approach to addressing field service workflows within the utility industry. The work management module provides our customers with an all-in-one solution for managing utility field workflows, eliminating the need for multiple solution providers. Through our innovative integration technology, the work management module seamlessly integrates into your current Work Management System, making it most adaptable and easy to use field solution on the market.

EpochField Work Management makes it quick for Dispatch to create new work assignments and the field crew to complete them. From the field crew to the field supervisor, and everyone in the back office, EpochField Work Management provides a single mobile solution for any utility field worker.



Work Manager Web Application

The Work Manager is a web based application that allows work dispatchers the ability to easily create, assign, and manage work orders for field crews working with EpochField Work Management. Work Manager interfaces with the Epoch Field Work Management Server to send and received work orders to the field. Work Manager provides a solution for utilities that do not dispatch certain work types through Work Management Systems Today, Work Manager is the new 'face' of EpochField's Work Management solution, providing a convenient and map-centric experience for users.

KEY FEATURES AND BENEFITS

- Work Orders are viewable and editable from EpochField (editable fields are chosen by the Work Order creator).
- Field users can create Work Orders if previously built Work Orders are not suiting their needs.
- Multiple Work Types can be assigned to the same user, while all being stored in the Work Management interface at once.
- GPS Breadcrumb – places points on the map to track process for any sort of patrol. Since the points have a User ID and timestamp attached to them, they are useful for tracking progress and submitting for audits.
- Creation of Work Types and Task Types with configurable setups to cater to any field work.
 - Damage Assessment
 - Pole Damage
 - Conductor Damage
 - Missing Pole Damage
 - Gas Leak Survey
 - Leak Identification
 - Can't Get In (CGI)
 - Abnormal Operating Conditions (AOC)
 - Overhead Inspection
 - Missing Structure
 - Vegetation Management
 - Tree Trimming