## **Press Kit**



# **Solutions Overviews**

### **EpochField Service Management Solution**

EpochField is an industry-leading solution purpose-built for mobile field workers that integrates geospatial and workforce management. Working as the foundation for the network and asset workflows, Epoch Field enables enterprises to digitally transform, automate, and streamline their field service operations from the frontline to third-party, back-office systems. Unlike any other single-solution application on the market, EpochField is available as both an on-premise and SaaS solution.

EpochField Work Scheduler - Smart Scheduling and Dispatching

- EpochField Work Scheduler enables operations managers and dispatchers to administer and manage personnel, crews, equipment, and groups.
- It provides GPS-based field workforce tracking, automated scheduling, and route optimization tools at the customer's fingertips.

EpochField Mobile Mobile Workforce
Management
EpochField Mobile provides work order delivery and data collection through mobile smart forms to help increase service order efficiency.

>> Workers can easily locate work spatially on a map plus use EpochField Mobile integrated tools to view, query, and navigate to the work areas and assets on which to be worked.

>> Work can be completed while the device isn't connected to a network, and users have the ability to perform offline network tracers to answer important questions related to the task at hand.

EpochField Workflow Builder - Work Order Management

>> The EpochField Workflow Builder application provides a web-based experience with an easy-to-use drag-and-drop interface for application administrators to build, view, edit, and configure the work types and tasks of any fieldwork.

>> It provides GPS-based field workforce tracking, automated scheduling, and route optimization tools at the customer's fingertips.

EpochField Enterprise-Level Administrator

- >> The EpochField Administrator web application provides a suite of automated tools to easily manage dispatch areas and service territories.
- >> Customers can validate and upload configuration files individually and in bulk, and configure the desired time of automatic logouts, map refreshes, and map unit preferences.

### **EpochSync Pro GIS Data Migration Solution**

Enterprises constantly face the need to integrate geospatial asset information across systems within the organization. EpochSync Pro is the industry's only dedicated solution for synchronizing data between Smallworld Version Managed Data Stores and the Esri Utility Network (UN).

- >> Smaller utilities to large enterprise organizations experience seamless migration using the Mapping Spreadsheet from Smallworld to Esri UN.
- >>> Expert-backed software, designed with Esri UN's complexities in mind.
- >> Makes the extensive task of consolidation between GIS systems simple and effective.
- Accurate object mapping and handling of Esri UN associations ensure data integrity throughout.

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