

Solutions Overviews

EpochField Service Management Solution

EpochField is an industry-leading solution purpose-built for mobile field workers that integrates geospatial and workforce management. Working as the foundation for the network and asset workflows, Epoch Field enables enterprises to digitally transform, automate, and streamline their field service operations from the frontline to third-party, back-office systems. Unlike any other single-solution application on the market, EpochField is available as both an on-premise and SaaS solution.

EpochField Work Scheduler - Smart Scheduling and Dispatching

- » EpochField Work Scheduler enables operations managers and dispatchers to administer and manage personnel, crews, equipment, and groups.
- » It provides GPS-based field workforce tracking, automated scheduling, and route optimization tools at the customer's fingertips.

EpochField Mobile - Mobile Workforce Management

- » EpochField Mobile provides work order delivery and data collection through mobile smart forms to help increase service order efficiency.
- » Workers can easily locate work spatially on a map plus use EpochField Mobile integrated tools to view, query, and navigate to the work areas and assets on which to be worked.
- » Work can be completed while the device isn't connected to a network, and users have the ability to perform offline network tracers to answer important questions related to the task at hand.

EpochField Workflow Builder - Work Order Management

- » The EpochField Workflow Builder application provides a web-based experience with an easy-to-use drag-and-drop interface for application administrators to build, view, edit, and configure the work types and tasks of any fieldwork.
- » It provides GPS-based field workforce tracking, automated scheduling, and route optimization tools at the customer's fingertips.